

" The City of Heritage "



ULUNDI MUNICIPALITY PERFORMANCE AGREEMENT

2019/2020

ENTERED INTO AND BETWEEN

N.G. ZULU

MUNICIPAL MANAGER (hereinafter referred to as the EMPLOYER)

AND

MR. M. B. KHALI

DIRECTOR: PROTECTION SERVICES

(hereinafter referred to as the EMPLOYEE)

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1. INTRODUCTION

- 1.1 The Municipal Manager of the Ulundi Local Municipality (the Employer) has purposed to enter into a contract of employment with the (the Employee) in terms of Section 57(1)(a) of the Municipal Systems Act, Act 32 of 2000, as amended (hereinafter referred to as the Systems Act).
- 1.2 Section 57(1)(b) of the Systems Act, read with the contract of employment between the two parties, requires the parties to conclude an annual performance agreement.
- 1.3 The parties wish to ensure that they are clear about the goals to be achieved and secure the commitment of the (the Employee), reporting to the Municipal Manager of the Municipality (the Employer), to a set of actions that will secure local government policy goals.
- 1.4 This performance agreement is concluded between the Employee, and the Municipal Manager of the Ulundi Local Municipality (the Employer).

2. PURPOSE OF THIS AGREEMENT

The purpose of this agreement is to:

- 2.1 Comply with the provisions of Section 57 of the Systems Act and the Municipal Performance Regulations published in the *Government Gazette* dated 1 August 2006;
- 2.2 Specify objectives and targets defined and agreed with the Employee and to communicate to the Employee the Employer's expectations of the Employee's performance and accountabilities in alignment with the Integrated Development Plan, the Service Delivery and Budget Implementation Plan and the Budget of the Municipality;
- 2.3 Specify accountabilities as set out in the Departmental Performance Plan for the 2019/2020 financial year, which forms an annexure to the performance agreement;
- 2.4 Monitor and measure performance against set targeted outputs;
- 2.5 Use the performance agreement as the basis for assessing whether the Employee has met the performance expectations applicable to his job;
- 2.6 In the event of outstanding performance, to appropriately reward the Employee; and

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- 2.7 Give effect to the Employer's commitment to a performance orientated relationship with the Employee in attaining equitable and improved service delivery.

3. PERFORMANCE MANAGEMENT SYSTEM

- 3.1 The Employee agrees to participate in the performance management system adopted by the Municipality.
- 3.2 The Employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the Employer, management and municipal staff to perform to the standards required.
- 3.3 The Employer will consult the Employee about the specific performance standards that will be included in the performance management system as applicable to the Employee.
- 3.4 The Employee undertakes to actively focus towards the promotion and implementation of the Key Performance Areas reflected in the Departmental Performance Plan for the 2019/2020 financial year within the local government framework.

4. EMPLOYER OBLIGATIONS

- 4.1 The Employer shall endeavour to create a working environment that is conducive to the Employee being able to attain the standards of performance expected of him.
- 4.2 The Employer shall provide the Employee with such physical, financial and human resources as are reasonably required for him to perform his functions.
- 4.3 The Employer shall provide access to skills development and capacity building opportunities.
- 4.4 The Employer shall empower the Employee by way of a set of appropriate delegations to act and make relevant decisions in the course of his employment.
- 4.5 The Employer shall work collaboratively with the Employee to solve problems and generate solutions to common problems that may impact on the performance of the Employee.

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- 4.6 The Employer shall conduct the performance review in a fair and transparent manner.

5. EMPLOYEE OBLIGATIONS

- 5.1 The Employee is obliged to perform his functions to the best of his abilities and shall as far as practically possible endeavour to meet the standards of performance as set out in the attached Departmental Performance Plan for the 2019/2020 financial year.
- 5.2 The Employee shall under all circumstances act in the best interests of the Ulundi Local Municipality.
- 5.3 The Employee shall co-operate with the Employer in conducting performance reviews.

6. CONSULTATION

- 6.1 The Employer agrees to consult the Employee timeously where the exercising of her powers will have amongst others:
- 6.1.1 A direct effect on the performance of any of the Employee's functions;
 - 6.1.2 A commitment by the Employee to implement or to give effect to a decision made by the Employer: and
 - 6.1.3 A substantial financial effect on the Employee.
- 6.2 The Employer agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in sub-item 6.1 as soon as is practicable to enable the Employee to take the necessary action without delay.

7. COMMENCEMENT AND DURATION

- 7.1 Irrespective of the date of the signature of the agreement, this performance agreement and its annexure (the Departmental Performance Plan for the 2019/2020 financial year) will commence on 1 July 2019 and will remain in force until 30 June 2020. Thereafter a new annexure to this agreement will be concluded between the two parties for the following financial year.

- 7.2 The parties will review the provisions of this agreement during June each year. The parties will then conclude a new performance agreement that replaces the previous agreement by no later than 31 July of that year.
- 7.3 The agreement will terminate on the termination of the Employee's contract of employment for any reason.
- 7.4 Nothing contained in this performance agreement in any way limits the right of the Employer to terminate the Employee's contract of employment with or without notice for any other breach by the Employee of his obligations to the Employer or for any other valid reason in law.
- 7.5 The content of the agreement may be revised at any time during the abovementioned period to determine the appropriateness of the matters agreed upon.
- 7.6 If at any time during the validity of the performance agreement the work environment alters (whether as a result of government or Council decisions or otherwise) to the extent that the contents of the agreement are no longer appropriate, the content shall immediately be revised and then mutually agreed upon by the two parties.

8. PERFORMANCE OBJECTIVES

- 8.1 The Departmental Performance Plan for the 2019/2020 financial year sets out:
 - 8.1.1 The key performance areas for which the Employee is responsible.
 - 8.1.2 The performance objectives and targets that must be met by the Employee.
 - 8.1.3 The timeframes within which those performance objectives and targets must be met.
 - 8.1.4 The performance objectives and targets reflected in the Performance Plan are set by the Employer in consultation with the Employee in compliance with legislative requirements and based on the Integrated Development Plan and the Budget of the Municipality and include key performance areas, objectives, targets, key performance indicators and weightings.
 - 8.1.5 The key performance areas describe the main tasks to be done. The key performance indicators consist of the details of the evidence that must be provided to show that an objective has been achieved. The

targets describe the timeframe in which the work must be achieved. The weightings reflect the relative importance of the objectives to each other.

- 8.2 The **Employee's** assessment will be based on his/her performance in terms of the output/outcomes (performance indicators) identified as the performance plan annexed into this agreement, which are linked to the Key Performance Areas, and will constitute 80% of the overall assessment results as per the weightings agreed into between the **Employer** and the **Employee**:

| Key Performance Areas (KPA's) | Weighting |
|---|------------|
| Basic Service Delivery | |
| Local Economic Development (LED) | |
| Municipal Transformation and Organisational Development | |
| Good Governance and Public Participation | |
| Financial Viability and Management | |
| Spatial and Environmental | |
| TOTAL | 80% |

- 8.3 The **Core Competencies** will make up the other 20% of the **Employee's** assessment score. In terms of Local Government: Regulations on appointment and conditions of employment of Senior Managers, Reg. 21 of 17 January 2016, the "Core Competencies" are competencies that cut across all levels of work in a municipality and enhance contextualised leadership that guarantees service delivery impact; and "Leading competencies" means competencies that are required to develop clear institutional strategy, initiate, drive and implement programs to achieve long-term sustainable and measurable service delivery performance results. There is no hierarchical connotation to the structure and all competencies are essential to the role of a senior manager to influence high performance. All competencies must therefore, be considered as measurable and critical in assessing the level of a senior manager's performance and as listed as follows:

| LEADING COMPETENCIES | | Weighting |
|--------------------------------------|---|------------------|
| COMPETENCY | | |
| Strategic Direction and Leadership | <ul style="list-style-type: none"> • Impact and Influence • Institutional Performance Management • Strategic Planning and Management • Organisational Awareness | |
| People Management | <ul style="list-style-type: none"> • Human Capital Planning and Development • Diversity Management • Employee Relations Management • Negotiation and Dispute Management | |
| Programme and Project Management | <ul style="list-style-type: none"> • Programme and Project Planning and Implementation • Service Delivery Management • Programme and Project Monitoring and Evaluation | |
| Financial Management | <ul style="list-style-type: none"> • Budget Planning and Execution • Financial Strategy and Delivery • Financial Reporting and Monitoring | |
| Change Leadership | <ul style="list-style-type: none"> • Change Vision and Strategy • Process Design and Improvement • Change Impact Monitoring and Evaluation | |
| Governance Leadership | <ul style="list-style-type: none"> • Policy Formulation • Risk and Compliance Management • Co-operative Governance | |
| Total Weighting Leading Competencies | | |
| CORE COMPETENCIES | | |
| COMPETENCY | | Weighting |
| Moral Competence | | |
| Planning and Organising | | |
| Analysis and Innovation | | |
| Knowledge and Information Management | | |
| Communication | | |
| Results and Quality Focus | | |
| Total Weighting Core Competencies | | |
| TOTAL PERCENTAGE WEIGHTING | | 20% |

9. ASSESSMENT OF PERFORMANCE

9.1 Performance Reviews

The performance of the Employee in relation to his performance agreement shall be reviewed on the following basis:

| | |
|----------------|---------------------|
| First Quarter | July to September |
| Second Quarter | October to December |
| Third Quarter | January to March |
| Fourth Quarter | April to June |

- 9.1.1 The quarterly reviews for the first and third quarter may be undertaken verbally between the Employer representative and the Employee if performance is satisfactory.
- 9.1.2 The fourth quarter (annual) review will be undertaken by an evaluation panel. The evaluation panel will consist of the following persons:

Municipal Manager of the Ulundi Municipality (Chairperson)
Chairperson of the Audit Committee
Member of the Executive Committee of the Ulundi Municipality
Municipal Manager from another Municipality

- 9.1.3 The Employer shall keep a record of the mid-year review and the annual assessment meetings.
- 9.1.4 Performance feedback will be based on both the Employer's and the Employee's assessment of the Employee's performance.
- 9.1.5 The Employer will be entitled to review and make reasonable changes to the provisions on the performance plan from time to time for operational reasons. The Employee will be fully consulted before any such change.
- 9.1.6 The Employer may amend the provisions on the performance plan whenever the performance management system is adopted, implemented and/or amended as the case may be. In that case the Employee will be fully consulted before any such change is made.

9.3 Evaluation of Performance

The evaluation of performance consists of the following:

- 9.3.1 An assessment of the achievement of results as outlined in the Departmental Performance Plan (80%); and an assessment of the Leading and Core Competencies is (20%).
- 9.3.2 Each objective in the Departmental Performance Plan will be assessed according to the extent to which the specified standards or performance indicators have been met.
- 9.3.3 Each of the elements of the Core Management Criteria, which have been weighted equally, will be assessed according to the extent to which the strategic alignment standards have been met.
- 9.3.4 An indicative rating on the five point rating scale will be provided for each performance objective and / or managerial competency.
- 9.3.5 The applicable assessment rating calculator will then be used to add the scores and calculate a final KPA score.
- 9.3.6 An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcome of the performance appraisal.

10. MANAGEMENT OF EVALUATION OUTCOMES

- 10.1 The evaluation of the Employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 10.2 A performance bonus ranging from 5% to 14% of the all-inclusive remuneration package will be paid to the Employee in recognition of outstanding performance to be constituted as follows:
 - 10.2.1 A score of 130% to 149% is awarded a performance bonus ranging from 5% to 9% and a score of 150% and above is awarded a performance bonus ranging from 10% to 14%.
 - 10.2.2 Should an employee incur unauthorised, irregular, fruitless and wasteful expenditure he/she will not receive a performance bonus for that particular financial year.

10.3 In the case of unacceptable performance, the Employer shall:

- 10.3.1 Provide systematic remedial or developmental support to assist the Employee to improve his performance; and
- 10.3.2 After appropriate performance counselling and having provided the necessary guidance and / or support as well as reasonable time for improvement in performance, the Employer may consider steps to terminate the contract of employment on the grounds of unfitness or incapacity to carry out his duties.

11. CONSTRAINTS

The following constraints that could potentially impact on the performance of the Employee in the 2019/2020 financial year are acknowledged and recorded:

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12. DISPUTE RESOLUTION

- 12.1 In the event that the Employee is dissatisfied with any decision or action of the Employer in terms of this agreement, or where a dispute or difference arises as to the extent to which the Employee has achieved the objectives and performance targets established in terms of this agreement, the Employee may meet with the Employer with a view to resolving the issue. At the Employee's request the Employer will record the outcome of the meeting in writing.
- 12.2 In the event that the Employee remains dissatisfied with the outcome of that meeting, he may refer a formal dispute for mediation to the Mayor of the Ulundi Local Municipality which, rendered within 30 (thirty) days of receipt of the formal dispute, shall be final and binding on both parties.

13. GENERAL

- 13.1 The contents of this performance agreement must be made available to the public by the Employer in accordance with the Municipal Finance Management Act, Act 56 of 2003, and Section 46 of the Systems Act

- 13.2 This performance agreement is written in English; hence English shall be the language of all communication between the two parties. All correspondence between the parties to this agreement and all reports and other documentation shall be submitted in English.
- 13.3 The parties to this agreement record that this agreement constitutes the whole of the agreement and arrangements for the performance of the Employee for the 2019/2020 financial year.
- 13.4 No agreement varying, adding or deleting from or cancelling this agreement shall have any effect unless reduced to writing and signed by both parties.
- 13.5 Nothing in this agreement diminishes the obligations, duties or accountability of the Employee in terms of his contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

14. SIGNATURE OF THE PARTIES

Signed at Ulundi on this 31st day of JULY 2019

AS WITNESSES

1. N.K. Celef
2. M.B. Khali



MR M.B. KHALI

Signed at Ulundi on this 31st day of JULY 2019

AS WITNESSES

1. G. Ncube
2. N.G. Zulu



N.G. ZULU

EVALUATION OF PERFORMANCE

PART A: DEPARTMENTAL PERFORMANCE PLAN

| Key Performance Areas | Maximum Score | Agreed Evaluation | Actual Score | Percentage of Maximum Score |
|-----------------------|---------------|-------------------|--------------|-----------------------------|
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| TOTAL | | | | |

Contribution to Overall Performance Score (80%) _____

PART B: LEADING AND CORE COMPETENCIES

| Competency | Weight | Agreed Evaluation | Percentage Score |
|--------------------------------------|--------|-------------------|------------------|
| Strategic Direction and Leadership | | | |
| People Management | | | |
| Program and Project Management | | | |
| Financial Management | | | |
| Change Leadership | | | |
| Governance Leadership | | | |
| Moral Competence | | | |
| Planning and Organising | | | |
| Analysis and Innovation | | | |
| Knowledge and information Management | | | |
| Communication | | | |
| Results and Quality Focus | | | |
| TOTAL | | | |

Contribution to Overall Performance Score (20%) _____

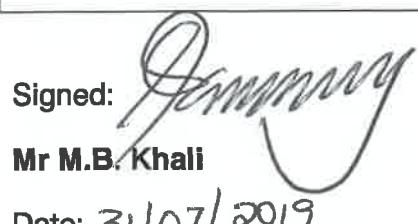
SUMMARY

| Performance Area | Performance Score |
|--|-------------------|
| Part A: Municipal Performance Plan | |
| Part B: Leading and Core Competencies | |
| TOTAL EVALUATION OF PERFORMANCE | |

Signed:

Mr M.B. Khali

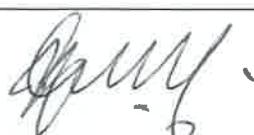
Date: 31/07/2019



Signed:

N.G. Zulu

Date: 31/07/2019



| FINAL SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN FOR 2019/2020 FINANCIAL YEAR: PROTECTION | | | | | | | | | | |
|--|--|---|---|---|-----------------------|---------------|---|---|--|---|
| IDP Reference Number | Service delivery Objective (Indicators IDPA) | Strategies | Key Performance Indicator | Unit of measure | Baseline / Status Quo | Budget | Annual Target | | 6IDP Quarter 3 | |
| | | | | | | | Performance Target | Actual Performance Target | Actual Budget Spent | Performance Target |
| KZN008-P5 SD 8.1.1 | PS 1 Basic Service Delivery | To provide an effective and appropriate response to all disaster related outcomes within the Municipality | Implementation of Level Disaster Risk Management Plan approved by Council of the Municipality | Number of Disaster Management Forum Meetings convened | 4 | n/a | 4 Disaster Management Forum convened by 30 June 2020 | 1 Disaster Management Forum convened by 30 September 2019 | n/a | 1 Disaster Management Forum convened by 31 March 2020 |
| KZN008-P5 SD 8.1.1.1 | PS 1.1 Basic Service Delivery | To provide an effective and appropriate response to all disaster related outcomes within the Municipality | Implementation of Level 1 Disaster Risk Management Plan approved by Council of the Municipality | Number of Fire Drills Conducted | 0 | n/a | 12 Fire Drills Conducted by 30 June 2020 | 3 Fire Drills Conducted by 31 December 2019 | n/a | 3 Fire Drills Conducted by 30 June 2020 |
| KZN008-P5 SD 8.1.1.2 | PS 1.2 Basic Service Delivery | To provide an effective and appropriate response to all disaster related outcomes within the Municipality | Implementation of Level 1 Disaster Risk Management Plan approved by Council of the Municipality | Number of Disaster Community Workshops conducted | 0 | n/a | 4 Disaster Community Workshops conducted by 30 June 2020 | 1 Disaster Community Workshops conducted by 31 December 2019 | n/a | 1 Disaster Community Workshops conducted by 31 March 2020 |
| KZN008-P5 SD 8.1.1.3 | PS 1.3 Basic Service Delivery | To provide an effective and appropriate response to all disaster related outcomes within the Municipality | Implementation of Level 1 Disaster Risk Management Plan approved by Council of the Municipality | Number of Fire Contract Vehicles Acquired | 0 | n/a | 10 Fire Contract Vehicles Acquired by 30 June 2020 | n/a | n/a | 10 Fire Contract Vehicles Acquired by 30 June 2020 |
| KZN008-P6 SD 18.1 | PS 2 Local Economic Development | To provide effective services for council staff and employees. | Ensure that service provider is aligned and aware that all SCM procedures are followed. | Number of Payments to the service provider in accordance with contract provisions (Private Security Services) | 12 | R7 700 000.00 | 12 monthly payments to the service provider in accordance with contract provisions (Private Security Services) | 3 monthly payments to the service provider (Security Services) by 30 September 2019 | n/a | 3 monthly payments to the service provider (Security Services) by 31 March 2020 |
| KZN008-P6 SD 18.1.1 | PS 2.1 Local Economic Development | To provide effective services for council staff and employees. | Ensure that service provider is aligned and aware that all SCM procedures are followed. | Number of Operational Meetings between HOD & Security Service Provider | 4 | n/a | 1 Operational Meeting between HOD & Security Service Provider to be conducted by 30 June 2020 | 1 Operational Meeting between HOD & Security Service Provider to be conducted by 31 December 2019 | n/a | 1 Operational Meeting between HOD & Security Service Provider to be conducted by 31 March 2020 |
| KZN008-P6 SD 18.1.2 | PS 2.2 Local Economic Development | To provide effective services for council staff and employees. | Ensure that service provider is aligned and aware that all SCM procedures are followed. | Number of Monthly Reports received from Service Provider | 12 | n/a | 12 Monthly Reports received from Service Provider on the provision of the security service to the municipality by 30 September 2019 | 3 Monthly Reports received from Service Provider on the provision of the security service to the municipality by 31 December 2019 | n/a | 3 Monthly Reports received from Service Provider on the provision of the security service to the municipality by 30 June 2020 |
| KZN008-P6 SD 18.1.3 | PS 2.3 Local Economic Development | To provide effective services for council staff and employees. | Ensure that service provider is aligned and aware that all SCM procedures are followed. | Date | n/a | n/a | Handover of all best practice from the Security Service Provider by 30 June 2020 | n/a | n/a | Handover of all best practice from the Security Service Provider by 30 June 2020 |
| KZN008-P6 SD 18.2 | | | | | | | | | | |
| KZN008-P6 SD 18.3 | PS 3 Local Economic Development | To implement measures of an environmental nature for council staff and employees. | Recording of all best practice from the Security Service Provider | Date | n/a | n/a | Recording of all best practice from the Security Service Provider by 30 June 2020 | n/a | n/a | Recording of all best practice from the Security Service Provider by 30 June 2020 |
| KZN008-P6 SD 18.3.1 | PS 3.1 Local Economic Development | To implement measures of an environmental nature for council staff and employees. | Implementation of a programme to deal with illegal animals in the Municipality | Number of Implementations of a programme to deal with illegal animals in the Municipality | 12 months | R10 000.00 | 12 months of implementation of a programme to deal with illegal animals in the Municipality by 30 September 2019 | 3 months of implementation of a programme to deal with illegal animals in the Municipality by 31 March 2019 | 3 months of implementation of a programme to deal with illegal animals in the Municipality by 30 June 2020 | |
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| 12/2026-171 SD 14.2.1 | PS 3.1 Local Economic Development | Undertaking processes of all enforcement that includes fines from (0730 - 1830) on public roads | Number 0 | n/a | 0 of above vehicles used in incidents from (0730 - 1830) on public roads by 30 June 2020 | 0 of above vehicles used in incidents from (0730 - 1830) on public roads by 30 June 2020 | 0 of above vehicles used in incidents from (0730 - 1830) on public roads by 30 June 2020 | [Description of M&S incident occurrence or Police accident Reports] |
| KZK000-18 PS 4 Local Economic Development | To ensure the full functionality of the Driving Licence Testing Centre | Undertake processes of all enforcement and monitoring and confirming of all functions of the Driver's License Testing Centre in accordance with the provisions of the National Roads Traffic Act | Amount collected on lodgement of fines from traffic firms | Rand Value. | R5 400 000.00 | Collected undesignated revenue from fines from traffic firms in R5 400 000.00 by 30 June 2020 | Collected undesignated revenue from fines from traffic firms in R5 400 000.00 by 30 June 2020 | Income & Expenditure Reports |
| KZK000-19 PS 4.1 Local Economic Development | To ensure the full functionality of the Driving Licence Testing Centre | Undertake processes of all enforcement and monitoring and confirming of all functions of the Driver's License Testing Centre in accordance with the provisions of the National Roads Traffic Act | Amount collected on lodgement of fines from traffic firms | Rand Value. | R3 880 000.00 | Collected undesignated revenue from fines from traffic firms in R3 880 000.00 by 30 June 2020 | Collected undesignated revenue from fines from traffic firms in R3 880 000.00 by 30 June 2020 | Income & Expenditure Reports |
| KZK000-20 PS 4.2 Local Economic Development | To ensure the full functionality of the Driving Licence Testing Centre | Undertake processes of all enforcement and monitoring and confirming of all functions of the Driver's License Testing Centre in accordance with the provisions of the National Roads Traffic Act | Number of monthly Payments to e Commission Fee to be made in accordance with commercial premises | Number - | R1 860 000.00 | 3 Monthly Payments for a Commission Fee to make in accordance with commercial premises by 30 September 2019 | 3 Monthly Payments for a Commission Fee to make in accordance with commercial premises by 30 September 2019 | Invoice & proof of payment |
| KZK000-21 PS 4.3 Local Economic Development | To ensure the full functionality of the Driving Licence Testing Centre | Undertake processes of all enforcement and monitoring and confirming of all functions of the Driver's License Testing Centre in accordance with the provisions of the National Roads Traffic Act | Ensure speed enforcement by generating of vehicles at random intervals and locations for at least 1200 hours | Hours - | 1920 | Ensure speed enforcement by generating of vehicles at random intervals and locations for at least 1200 hours by 30 September 2019 | Ensure speed enforcement by generating of vehicles at random intervals and locations for at least 1200 hours by 30 September 2019 | Speed control sheets [Monthly Millions report on road enforcement (camera enforcement)] |
| KZK000-22 PS 4.4 Local Economic Development | To ensure the full functionality of the Driving Licence Testing Centre | Undertake processes of all enforcement and monitoring and confirming of all functions of the Driver's License Testing Centre in accordance with the provisions of the National Roads Traffic Act | Ensure Night visibility patrols, Point daily and moving vehicle patrols by traffic vehicles especially within peak hours for at least 200 hours by 30 June 2019 | Hours - | 744 | Ensure Night visibility patrols, Point daily and moving vehicle patrols by traffic vehicles especially within peak hours for at least 186 hours by 30 September 2019 | Ensure Night visibility patrols, Point daily and moving vehicle patrols by traffic vehicles especially within peak hours for at least 186 hours by 30 September 2019 | Monthly duty by law enforcement |
| KZK000-23 PS 4.5 Local Economic Development | To ensure the full functionality of the Driving Licence Testing Centre | Undertake processes of all enforcement and monitoring and confirming of all functions of the Driver's License Testing Centre in accordance with the provisions of the National Roads Traffic Act | Conducted at least 240 road patrols and driver fitness assessments (road blocks) | Number 240 | n/a | Conducted at least 240 road patrols and driver fitness assessments (road blocks) by 30 June 2019 | Conducted at least 240 road patrols and driver fitness assessments (road blocks) by 31 March 2020 | Roadblock register |

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| KZNHHS-# PS 4.6 Local Economic Development | | Underline process of renewing the full functionality of the Driving Licence Testing Centres | Number of Road Safety Education Programmes conducted | Number | n/a | 29 Road Safety Education Programmes conducted by 30 June 2020 | 6 Road Safety Education Programmes conducted by 30 September 2019 | 5 Road Safety Education Programmes conducted by 31 December 2018 | Contract of lease (6) and other relevant agreements (good faith) by 31 March 2020 | Contract of lease (6) and other relevant agreements (good faith) by 31 March 2020 | Establishment of new and other Business entities and structures (good faith) by 30 June 2020 | Establishment of new and other Business entities and structures (good faith) by 30 June 2020 |
|--|--|---|---|--|-----|---|---|--|--|--|--|--|
| KZNHHS-# PS 4.7 SD 14.1.7 | Local Economic Development | To ensure the full functionality of the Driving Licence Testing Centres | Underline process of renewing and confirming all functions at the Driving Licence Testing Centres in accordance with the provisions of the National Roads Traffic Act | Date of development and approval by Council of a Crime Prevention Strategy | n/a | Date Prevention Strategy not in place | Development and implementation of a Crime Prevention Strategy by 30 June 2020 | n/a | n/a | n/a | Crime Prevention Document and Criminal Repression | |
| KZNHHS-# PS 4.8 SD 14.1.8 | Local Economic Development | To ensure the full functionality of the Driving Licence Testing Centres | Underline process of renewing and confirming all functions at the Driving Licence Testing Centres in accordance with the provisions of the National Roads Traffic Act | Number of Learner Drivers' License Tests undertaken | 0 | n/a | 2 400 of Learner Driver's License Tests undertaken by 30 September 2019 | 600 of Learner Driver's License Tests undertaken by 31 December 2018 | 600 of Learner Driver's License Tests undertaken by 30 June 2020 | 600 of Learner Driver's License Tests undertaken by 30 June 2020 | Implication Report issued by Business Owners | |
| KZNHHS-# PS 4.9 SD 14.1.8 | Local Economic Development | To ensure the full functionality of the Driving Licence Testing Centres | Underline process of renewing and confirming all functions at the Driving Licence Testing Centres in accordance with the provisions of the National Roads Traffic Act | Number Fire Prevention Inspections conducted on Business Premises | 0 | n/a | 200 Fire Prevention Inspections conducted on Business Premises by 30 September 2019 | 50 Fire Prevention Inspections conducted on Business Premises by 31 December 2018 | 50 Fire Prevention Inspections conducted on Business Premises by 31 March 2020 | 50 Fire Prevention Inspections conducted on Business Premises by 31 March 2020 | Implication Report issued by Business Owners | |
| KZNHHS-# PS 4.10 SD 14.1.8 | Local Economic Development | Implementation of an environment friendly and energy efficient Municipality | Initiating a Public Transport Traffic Management System | Number of Monthly Reports on the issuance of Permits to Transport Businesses to conduct their business in the Municipality | 0 | n/a | 12 Monthly Reports on the issuance of Permits to Transport Businesses to conduct their business in the Municipality by 30 June 2020 | 3 Monthly Reports on the issuance of Permits to Transport Businesses to conduct their business in the Municipality by 30 June 2020 | 3 Monthly Reports on the issuance of Permits to Transport Businesses to conduct their business in the Municipality by 30 June 2020 | 3 Monthly Reports on the issuance of Permits to Transport Businesses to conduct their business in the Municipality by 30 June 2020 | Monthly Report Public Transport Permit Vehicles | |
| KZNHHS-# PS 5 SD 21.1.2 | Good Governance and Public Participation | To promote good governance and transparency | Implementation of effective communication with internal and external stakeholders | Number of Departmental Meetings chaired by Head of Department | 0 | n/a | 12 Monthly Departmental Meetings chaired by Head of Department by 30 June 2020 | 12 Monthly Departmental Meetings chaired by Head of Department by 30 September 2019 | 3 Monthly Departmental Meetings chaired by Head of Department by 30 June 2020 | 3 Monthly Departmental Meetings chaired by Head of Department by 30 June 2020 | Meetings Minutes and Attendance Registers | |
| KZNHHS-# PS 5.1 SD 21.2.1 | Good Governance and Public Participation | To promote good governance and transparency | Promotion of effective communication with internal and external stakeholders | Number of MANDO Meetings attended by Head of Department/Acting HOD | 0 | n/a | 12 Monthly MANDO meetings attended by Head of Department / Acting HOD by 30 September 2019 | 3 Monthly MANDO meetings attended by Head of Department / Acting HOD by 30 June 2020 | 3 Monthly MANDO meetings attended by Head of Department / Acting HOD by 30 June 2020 | Meetings Minutes and Attendance Registers | | |

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|------------------------|---|---|---|--|----|----------------|---|----|-----------|---|---|---|---|
| K02058-P0 SD 21.1.7 | To promote good governance, accountability and transparency | Managing unit of the Municipality with the objective of assessing the performance of specific services and operations on behalf of the Municipal Manager by the 7th after the end of each quarter | Number of Quality Assessments of the Performance of Specific Services Submitted by Head of Department to the Municipal Manager by the 7th after the end of each quarter | Number | 1 | 644 | Number of Quality Assessments of the Performance of Specific Services Submitted by Head of Department to the Municipal Manager by the 7th after the end of each quarter | 1 | Quarterly | Assessment of Services Provided Submitted by the Head of Department to the Municipal Manager | Assessment of Services Provided Submitted by the Head of Department to the Municipal Manager by the 7th after the end of each quarter | 1 Quarterly Assessment of Services Provided Submitted by the Head of Department to the Municipal Manager by the 7th after the end of each quarter | Assessment of Services Provided Submitted by the Head of Department to the Municipal Manager by the 7th after the end of each quarter |
| K02058-P0 SD 21.1.3 | Municipal Financial Viability and Management | To ensure that the municipality remains financially viable | Commitment of operational resources for the 2019/2020 financial year within budgetary limits | Round Value | 0 | R13 000 000.00 | Commitment of operational resources for the 2019/2020 financial year within budgetary limits | 0 | Quarterly | Assessment of the Performance of Services Provided Submitted by Head of Department to the Municipal Manager by the 7th after the end of each quarter (30 June 2020) | Assessment of the Performance of Services Provided Submitted by Head of Department to the Municipal Manager by the 7th after the end of each quarter (30 June 2020) | Assessment of the Performance of Services Provided Submitted by Head of Department to the Municipal Manager by the 7th after the end of each quarter (30 June 2020) | Assessment of the Performance of Services Provided Submitted by Head of Department to the Municipal Manager by the 7th after the end of each quarter (30 June 2020) |
| K02058-P0 SD 21.1.1 | Municipal Financial Viability and Management | To ensure that the municipality remains financially viable | Collected budgeted revenue for the 2019/2020 financial year | Round Value | 0 | R8 400 000.00 | Collection of R8 400 000.00 Collected on the 30th September 2019 | 0 | Quarterly | Commitment of operational resources for the 2019/2020 financial year within budgetary limits | Commitment of operational resources for the 2019/2020 financial year within budgetary limits | Commitment of operational resources for the 2019/2020 financial year within budgetary limits | Commitment of operational resources for the 2019/2020 financial year within budgetary limits |
| K02058-P0 SD 21.1.2 | Municipal Financial Viability and Management | To ensure that the municipality remains financially viable | Collected amount collected on the 30th September 2019 | Round Value | 0 | R2 350 000.00 | Collection of R2 350 000.00 on the 30th September 2019 | 0 | Quarterly | Collection of R2 350 000.00 on the 30th September 2019 | Collection of R2 350 000.00 on the 30th September 2019 | Collection of R2 350 000.00 on the 30th September 2019 | Collection of R2 350 000.00 on the 30th September 2019 |
| K02058-P0 SD 21.1.2 | Municipal Financial Viability and Management | To ensure that the municipality remains financially viable | Number of Program Reports on the implementation of the Approved Financial Recovery Plan submitted by Head of Department to the Budget Steering Committee | Number | 12 | n/a | 12 Monthly Program Reports on the implementation of the Approved Financial Recovery Plan submitted by Head of Department to the Budget Steering Committee | 12 | Monthly | Implementation of the Approved Financial Recovery Plan submitted by Head of Department to the Budget Steering Committee | Implementation of the Approved Financial Recovery Plan submitted by Head of Department to the Budget Steering Committee | Implementation of the Approved Financial Recovery Plan submitted by Head of Department to the Budget Steering Committee | Implementation of the Approved Financial Recovery Plan submitted by Head of Department to the Budget Steering Committee |
| K02058-P0 SD 21.1.2 | Municipal Financial Viability and Management | To ensure that the municipality remains financially viable | Number of Program Reports on the implementation of the Approved Financial Recovery Plan submitted by Head of Department to the Budget Steering Committee | Number | 6 | n/a | 6 Progress Reports on AG Action Plan submitted by Head of Department to the Budget Steering Committee | 6 | Monthly | Implementation of the Approved Financial Recovery Plan submitted by Head of Department to the Budget Steering Committee | Implementation of the Approved Financial Recovery Plan submitted by Head of Department to the Budget Steering Committee | Implementation of the Approved Financial Recovery Plan submitted by Head of Department to the Budget Steering Committee | Implementation of the Approved Financial Recovery Plan submitted by Head of Department to the Budget Steering Committee |
| K02058-P0 SD 21.2.3 | Municipal Financial Viability and Management | To work towards ensuring the sustainability of sound financial practices | To work towards ensuring the sustainability of sound financial practices | Number of Program Reports on AG Action Plan submitted by Head of Department to the Budget Steering Committee | - | n/a | 6 Progress Reports on AG Action Plan submitted by Head of Department to the Budget Steering Committee | - | Quarterly | Progress Report submitted to the Municipal Manager by 30 June 2020 | Progress Report submitted to the Municipal Manager by 30 June 2020 | Progress Report submitted to the Municipal Manager by 30 June 2020 | Progress Report submitted to the Municipal Manager by 30 June 2020 |