

# **ULUNDI LOCAL MUNICIPALITY**

**“The City of Heritage”**



## **CREDIT CONTROL AND DEBT COLLECTION BY-LAW**

## ULUNDI LOCAL MUNICIPALITY CREDIT CONTROL AND DEBT COLLECTION BY-LAWS

### By-law

To give effect to the implementation of the Ulundi Local Municipality's Credit Control and Debt Collection Policy and to provide for matters incidental thereto.

### Preamble

WHEREAS the Ulundi Local Municipality has adopted a Credit Control and Debt Collection Policy on 01 July 2017

AND WHEREAS section 98 of the Local Government: Municipal Systems Act, 2000 (Act 32 of 2000), requires a municipal council to adopt bylaws to give effect to the municipality's credit control and debt collection policy;

BE IT THEREFORE ENACTED by the Council of Ulundi Local Municipality, as follows:

#### 1. Definitions

In this By-Law any word or expression to which a meaning has been assigned in the Act, shall bear the same meaning in these bylaws, and unless the context indicates otherwise —

“**Act**” means the Local Government: Municipal Systems Act, 2000 (Act 32 of 2000), as amended from time to time;

“**Council**” means the Council of the Ulundi Local Municipality; and

“**rate**” or “**rates**” means a rate on property and or services as approved by council.

## 2. Objective of the By-law

The objective of this bylaw is to —

- (i) Ensure that all monies due and payable to the Council are collected;
- (ii) Provide for customer management, credit control procedures and mechanisms and debt collection procedures and mechanisms;
- (iii) Provide for indigents in a way that is consistent with rates and tariff policies and any national policy on indigents;
- (iv) Provide for extension of time for payment of accounts;
- (v) Provide for charging of interest on arrears, where appropriate;
- (vi) Provide for termination of services or the restriction of the provision of services when payments are in the arrears;
- (vii) Provide for matters relating to unauthorised consumption of services, theft and damages.

## 3. Application of By-law

This bylaw shall only apply to money due and payable to the Council for –

- (a) Assessment rates and taxes levied on the property
- (b) Fees, surcharges on fees, charges and tariffs in respect of municipal services, such as –
  - i. Refuse removal;
  - ii. Electricity consumption;
  - iii. Municipal services provided through prepaid meters.
  - iv. All other related costs for services rendered in terms of the property

- viii. Interest which has accrued or will accrue in respect of money due and payable to the Council;
- ix. Collection charges in those cases where the Council is responsible for
  - (a) The rendering of municipal accounts in respect of any one or more of the municipal services;
  - (b) The recovery of amounts due and payable in respect thereof.

#### **4. Short title and commencement**

This By-law is the Credit control and Debt collection By-law, and takes effect on 1 July 2017.