

## **Tariff Bylaws for Indigent Persons**

- The indigent tariff bylaws, outlines the qualification criteria for free basic services as well as life line services.
- Where the water or electricity account is in excess of the amount that was calculated for the free basic service, then the indigent will be billed and may accordingly be held accountable for payment.
- In the event that the beneficiary does not make payment the Municipality may restrict the supply, disconnect the supply, take any other action in terms of the credit control bylaws, despite the indigent qualifying for free basic services.
- The bylaw also stipulates an appeal process in the event that an indigent may not agree with a decision taken by an authorized official.
- The bylaw is called **TARIFF BYLAW FOR INDIGENT PERSONS.**